



Warranty Information

CLAIMS INFORMATION

To make a claim under the La-Z-Boy warranty, please contact the authorized dealer from whom you made your purchase. If your original dealer is not available, please contact another authorized dealer with your proof of purchase. [Click here](#) to find an authorized dealer near you.

La-Z-Boy products may not be altered by any person, dealer, or company without the express written authorization of La-Z-Boy. If you feel, after presenting your warranty claim to your dealer, that it has not been resolved, you may write to:

La-Z-Boy Incorporated
Attn: Comfort Care
One La-Z-Boy Drive
Monroe, MI 48162

In-home inspection fees or transportation of the product to and from the dealer for repair are not the responsibility of La-Z-Boy Incorporated.

Please review the warranty card that came with your product for specific warranty coverage. For further information regarding a specific product warranty, please contact a local authorized dealer.

Please include the dealer's name and address, furniture delivery date, ALI #(Acknowledgement-Line-Item), style, cover number, and a brief explanation of the problem.

INTRODUCTION

With every La-Z-Boy product, you receive the famous La-Z-Boy limited warranty; one of the best in the industry.

LIMITATIONS APPLICABLE TO ALL WARRANTIES

ALL WARRANTIES ARE TO THE ORIGINAL PURCHASER FROM AUTHORIZED DEALERS ONLY. WARRANTIES ARE NOT TRANSFERABLE.

ALL WARRANTIES ARE LIMITED TO MANUFACTURING AND MATERIAL DEFECTS THAT APPEAR UNDER NORMAL, INDOOR RESIDENTIAL USE. ADDITIONAL LIMITATIONS DESCRIBED HEREIN APPLY.

WARRANTIES ARE FOR REPAIR, REPLACEMENT, OR SUBSTITUTION ONLY, IN LA-Z-BOY'S SOLE DISCRETION. REFUNDS ARE NOT AVAILABLE.

LA-Z-BOY WILL PAY REASONABLE AND CUSTOMARY RATES FOR LABOR DURING THE PERIOD OF THE LABOR WARRANTY. THE CONSUMER WILL BE RESPONSIBLE FOR LABOR COSTS AFTER THE STATED TIME PERIOD.

THE CONSUMER IS RESPONSIBLE FOR IN-HOME INSPECTION FEES, TRANSPORTATION OF THE PRODUCT TO AND FROM THE DEALER AND TO AND FROM THE LA-Z-BOY FACTORY (MOST REPAIRS DO NOT REQUIRE RETURN TO THE FACTORY).

WARRANTIES ARE VOIDED BY EVIDENCE OF EXCESSIVE SOILING, IMPROPER CLEANING OR TREATMENT, ABUSE, OR ABNORMAL USE OR USE CONTRARY TO THE ADVISORIES OR INSTRUCTIONS CONTAINED HEREIN. WARRANTIES DO NOT APPLY TO PRODUCTS USED FOR RENTAL, BUSINESS, COMMERCIAL, INSTITUTIONAL, OR OTHER NON-RESIDENTIAL USES.

THESE WARRANTIES ARE YOUR EXCLUSIVE REMEDY AND NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, APPLY. IN NO EVENT WILL LA-Z-BOY BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF IT HAD REASON TO KNOW IN ADVANCE THAT SUCH DAMAGES WERE POSSIBLE. THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR THE LIMITATION OF DAMAGES SO THE ABOVE EXCLUSION AND LIMITATIONS MAY NOT APPLY TO YOU. IN THE EVENT THE WARRANTY EXCLUSIONS DO NOT APPLY TO YOU, THEN, WHERE LEGALLY PERMISSIBLE, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD AND NO WARRANTIES APPLY AFTER THAT PERIOD.

Please review the warranty card that came with your product for warranty coverage.

Limited Warranty Information *(for products purchased on or after August 1, 1992)*

Description	Parts Coverage	Labor Coverage
Mechanism and Frame		
Base – Polished Silver-Tone	One Year	One Year

Base – Metal	Lifetime	One Year
Base – Swivel Bases and Wood Bases	Lifetime	One Year
Decorative Show Wood Drawers	One Year	No Coverage
Decorative Show Wood Legs and Arms	One Year	One Year
Decorative Show Wood Trim	One Year	No Coverage
Decorative Show Wood Legs (<i>screw attachment</i>)	One Year	No Coverage
Genesis™ Mechanism	Ten Year	One Year
Metal Arms	One Year	One Year
Reclining Mechanism Parts	Lifetime	One Year
Sleep Sofa Mechanism	Lifetime	One Year
Sleep Sofa Mechanism (<i>Signature Selects</i>)	Five Year	One Year
Springs & Spring Systems	Lifetime	One Year
Wood Frame Parts	Lifetime	One Year
Wood Frame (<i>styles 023456, 023/024459, 023/024466, 023472, 023495, 023812, 029423</i>)	Five Year	One Year
Fabric and Leather		
Fabric	One Year (<i>Applies to seam failure, fabric separation and nap loss only</i>)	One Year (<i>Does not apply to some upholstered components</i>)
Leather	One Year (<i>Applies to manufacturing or material defects only</i>)	One Year (<i>Does not apply to some upholstered components</i>)
iClean™ Fabric	Three (3) years (<i>Limited to specific stains; refer to iClean™ cleaning instructions and warranty details</i>) One Year (<i>Applies to seam failure, fabric separation and nap loss</i>).	One Year (<i>Does not apply to some upholstered components</i>)
Arm Cap / Headrest Covers	No Coverage	No Coverage
Poly		
Accent Pillows (<i>excludes Decorative Pillow Program</i>)	One Year	No Coverage
Blown Fiber	One Year	One Year (<i>No coverage on loose back styles</i>)
ComfortCore™	Three Years	One Year (<i>No coverage on loose seat styles</i>)
ComfortCore™ GEL	Five Years	No Coverage
ComfortCore Plus™	Five Years	One Year (<i>No coverage on loose seat styles</i>)
Featherblend™/Featherlite™ Cushions	Ten Year	No Coverage

Featherlite™ Bolster Pillows	One Year	No Coverage
High Resilient Poly (4/1/95 – 12/31/1999)	Ten Year	No Coverage
High Resilient Poly (8/1/92 – 3/31/95)	Lifetime	No Coverage
Memory Foam	Three Years	One Year
Performance Plush High Resilient® (Effective 1/01/2009)	Five Year	No Coverage
Performance Plush High Resilient® (Through 12/31/2008)	Ten Year	No Coverage
Performance Plush HR® Ultra Flex™ (11/2003-12/31/2008)	Ten Year	No Coverage
Performance Plush® (Effective 01/01/2009)	One Year	No Coverage
Performance Plush® (01/01/2000 – 12/31/2008)	Three Year	No Coverage
Performance Plush® Ultra Flex (11/2003-12/31/2008)	Three Year	No Coverage
Eco-Comfort™ (Soy Based) Foam Cushioning	One Year	One Year (No Coverage on loose seat styles)
Standard Poly	One Year	One Year
Standard Poly (loose seats)	One Year	No Coverage
Standard Poly (Todd Oldham – loose seats)	Three Year	No Coverage
Standard Poly (Todd Oldham – attached seats)	Three Year	One Year
Tempur-Pedic™ Seat	Three Year	One Year
Ultra Down	Ten Year	No Coverage
Ultra Plush	One Year	One Year
Mattresses		
Deluxe Mattress	Three Year	No Coverage
Memory Foam Mattress	Three Years	No Coverage
SlumberAir® Bladder	Five Year	No Coverage
SlumberAir® Mattress	Five Year	No Coverage
Supreme Comfort™ Mattress (Signature Selects)	Three Year	No Coverage
Supreme Comfort™ Mattress	Five Year	No Coverage
Supreme Comfort Plus™ Mattress	Seven Year	No Coverage
Miscellaneous		
Battery Pack (088BP1, 088BP2)	One Year	No Coverage
Casters (8/1998 and after)	Lifetime	No Coverage
Casters (prior to 8/1998)	Twenty-Five Year	No Coverage
Drawers	One Year	No Coverage
Plastic Components (Trays, Cup Holders-non lighted)	One Year	One Year
SlumberAir® Motor	One Year	No Coverage
SlumberAir® Valve	Five Year	No Coverage
Telephones	One Year	No Coverage

Thermo Electric Cooler	One Year	No Coverage
Electrical		
Electrical Systems/Motors (<i>Excludes SlumberAir® Motor</i>)	Three Year	One Year
Transformers	Three Year	No Coverage
Warming Pad	Three Year	No Coverage
Lighted Cup Holder	Three Year	One Year
Product With Specific Warranty		
Power La-Z-Time® Motion 41P, 43P, 44P, 46P, 48P, 49P, 4AP, 4BP		
Frame/Springs/Base	Lifetime	One Year
Reclining Mechanism	Lifetime	One Year
Motor/Electrical System	Three Year	One Year
Standard Poly	One Year	One Year
Power Home Theater 4PL / 4PR / 4PM / 4PN / 4PP – 482		
Cup Holders (non-lighted) and Trays	One Year	No Coverage
Frame/Springs	Lifetime	One Year
Motor/Electrical System	Three Year	One Year
Reclining Mechanism	Five Year	One Year
Standard Poly	One Year	One Year
Power Recliners 10P & 1PA (<i>Discontinued</i>)		
Frame & Back Springs	Lifetime	One Year
Motor/Electrical System	Three Year	One Year
Reclining Mechanism/Seat with Springs/Base	Ten Year	One Year
Standard Poly	One Year	One Year
Tempur-Pedic™ Seat	Three Year	One Year
Power Ease™ Recliner 10C / 15C / 30C / 32C (<i>Discontinued</i>)		
Frame & Springs	Lifetime	One Year
Mechanism	Five Year	One Year
Motor/Electrical System	Three Year	One Year
Standard Poly	One Year	One Year
Low Profile Power Recliner 25P (<i>Discontinued</i>)		
Frame & Back Springs	Lifetime	One Year
Motor/Electrical Systems	Three Year	One Year
Reclining Mechanism/Seat Springs	Five Year	One Year
Standard Poly	One Year	One Year
AirSpa® and AirFlex™ Massage Recliners 1A1, 1B1, 01E, 01F, 1E1, 1F1, Comfort Touch 1CT		
Electrical System, Air Bladders	Three Year	One Year
Frame & Springs	Lifetime	One Year
Mechanism	Lifetime	One Year
Standard Poly	One Year	One Year
La-Z-Touch® Massage Recliners 01M, 01N, 1M6, 1N6, 1M1, 1N1		
Electrical System	Three Year	One Year

Frame & Springs	Lifetime	One Year
Mechanism	Lifetime	One Year
Standard Poly	One Year	One Year
1LF / 1HL / 1ML / 4LP / 1LP / 1PM Luxury Lift		
Frame	Lifetime	One Year
Recline & Lift Mechanisms/Lift Base	Three Year	One Year
Motor/Electrical Systems	Three Year	One Year
Back and Seat Springs	Three Year	One Year
Standard Poly	One Year	One Year
01L / 1L6 / 1LL / 1LM Luxury Lift (Discontinued)		
Frame & Back Springs	Lifetime	One Year
Recline & Lift Mechanisms/Seat Springs/Base	Three Year	One Year
Motor/Electrical Systems	Three Year	One Year
Standard Poly	One Year	One Year
1LH Luxury Lift® Chair With Heat (Discontinued)		
Frame & Back Springs	Lifetime	One Year
Lift Mechanism/Seat Springs/Base	Three Year	One Year
Motor/Electrical Systems	Three Year	One Year
Standard Poly	One Year	One Year
Warming Pad	Three Year	No Coverage
01L598 Luxury Lift® Chair (Discontinued)		
Mechanism/Frame/Springs/Base	Lifetime	One Year
Motor/Electrical Systems	Three Year	One Year
01L597 Luxury Lift® Chair (Discontinued)		
Mechanism/Frame/Springs	Five Year	One Year
Motor/Electrical Systems	Three Year	One Year
Genesis™ Mechanism 310/340/380325, 310/340/380493, 031/034/038319, 031/034/038349, 34D/34E/34M349 (Discontinued)		
Mechanism	Ten Year	One Year
Designers Choice Chairs and Ottoman 23D, 29D and 24D (Discontinued)		
Wood Frame	Five Year	One Year
Todd Oldham by La-Z-Boy (Discontinued)		
Accessory Product	No Coverage	No Coverage
Occasional Product	One Year	One Year
Silhouette Collection 027/27C/27T (Discontinued)		
Mechanism	Ten Year	One Year
Metal Frame	Ten Year	One Year
Standard Molded Poly	Five Year	No Coverage
Wood Parts	Five Year	One Year
Web TV Recliner 573 (Discontinued)		
Converter/Keyboard Warranted by Sony	One Year	No Coverage
Electrical Outlet/AC Adaptor	Three Year	No Coverage

Plastic Table	One Year	No Coverage
Warranty Information (For product that was purchased prior to August 1, 1992.)		
Classic (<i>Hi-Leg</i>) Mechanism	Three Year	Three Year
Electrical Systems	Three Year	Three Year
Fabric/Leather/Vinyl	No Coverage	No Coverage
Magi-Coil Innerspring Seats	Ten Year	No Coverage
Reclining Mechanism/Metal Parts	Lifetime	Lifetime
Sleeper Mechanisms		
Between 1976 & 1980	Lifetime	Lifetime Labor
December 1980 – April 1984	Twenty-five Year	Twenty-five Year
May 1984 – July 1992	Five Year	Five Year
Sofa Deck Frames	Ten Year	Ten Year
Springs & Spring Systems (<i>including Rocker Springs</i>)	Two Year	Two Year
Swivel Rocker Mechanism	Two Year	Two Year
Wood Frame & Base	Two Year	Two Year
Product With Specific Warranty (For product that was purchased prior to August 1, 1992.)		
01L424 and 01L507 Luxury Lift Chairs (<i>Discontinued</i>)		
Frame	Five Year	Five Year
Mechanism	Five Year	Five Year
Springs	Five Year	Five Year
Burris Product (<i>Discontinued</i>)		
Fabric	No Coverage	No Coverage
Frame and Springs (<i>1986 and after</i>)	Two Year	Two Year
Frame and Springs (<i>product purchased 1983-1985</i>)	One Year	One Year
Mechanism (<i>prior to 1983 and after 1985</i>)	Three Year	Three Year
Mechanism (<i>product purchased 1983-1985</i>)	Lifetime	Lifetime
Poly (<i>1986 and after attached cushions</i>)	No Coverage	No Coverage
Poly (<i>1986 and after for loose seat cushions</i>)	Five Year	No Coverage
Poly (<i>product purchased 1983 – 1985</i>)	One Year	One Year

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.